

Minutes of meeting of Blundellsands Surgery PPG

Held on Monday 3rd March 2025 at 3PM

Present – CL, DB, MP, BO, AB

Apologies – RO, SB, PD

Minutes of the last meeting -agreed as correct record.

Matters Arising-

- (1) BO suggested that she would re-send the email regarding the raised beds spring project etc. as no-one had replied to the previous one sent November 2025.

Actions-All

- (2) BO will change settings for booking appointments online for the period of Flu Vaccination Clinics to allow patients to still be able to book normal appointments.

Actions-BO

- (3) BO repeated that there is plenty of notice given for half day **PLT sessions including**, online.
- (4) BD had under **AOB** at the last meeting outlined his thoughts on support systems for patients suffering from chronic conditions. BO has shared these with Dr. G who then replied directly to BD. There has been no further response from BD.

BO had not received any agenda items

AOB

CL and DB again raised the subject of accessing the Hubs. BO reminded the meeting that this had been discussed when Dr.G joined the meeting last time.

MP said how pleased she had been with her appointment with the Community Physiotherapist who is now based at the practice two days a week. BO explained that this service is open to patients from all the local practices.

BO shared leaflets which came about from a survey recently carried out by an Admin. Apprentice in the practice regarding which Social Media platforms were most popular with patients. As part of her studies for NVQ level 3 she had to conduct the survey and collate the results. Instagram was the most popular and the leaflets give details of access now that the platform is “live”. The format will continue to be updated.

BO then introduced Ashleigh (previously an Admin Apprentice) who is now Deputy Practice Manager.

There was then a general discussion about support groups. BO advised there are many in the local area.

CL as Chair thanked BO for her hard work.

Next meeting – Monday 2nd June 2025 @ 3pm

Meeting ended at 4pm.